



Boise, Idaho

March 27, 2023

COMMENT FORM

Please use the space below to file a comment in this case. Add extra sheets as needed.

You may either hand this sheet to a commission staff member or mail it to:

IPUC, PO Box 83720, Boise, ID 83720-0074

You may also post comments on our website:

<https://www.puc.idaho.gov/>

Click on the "Case Comment Form" link

My wife, daughter, and I live in Arimoch.
We ~~have~~ have seen the transition from
Suez to Veolia as a huge loss of
service. Veolia ~~has~~ mishandled the
transition and have ~~provided~~ been
very unresponsive to us as customers.
They have made it clear they do not
want to provide customer service.
There is nothing that would indicate
~~they~~ Veolia has added any value
and certainly not supportive
of a 24% increase.
My parents-in-law have moved here
and are on a fixed income. They will be
adversely impacted by such a huge increase. →

The following information is required for your comment to be filed with the case. (Note: When submitting a Comment in a current case, the Comment constitutes a public record under Idaho Code § 9-337(13). All information you provide is available for public and media inspection and may be reviewed by the utility.)

Print Name Kevin Williamson Sign Name Kevin Williamson

Address 18330 W Goldenridge Way Phone Number 503.577.1751

City, State, Zip Boise, ID 83714 Email Kevin.Williamson.PM@gmail.com

As elderly customers, they will be negatively impacted by such a huge increase in their water bills. They depend on Peoria water to water their yard and garden, the latter of segments their diet. Costs are rising for food already. Jacking up water costs will exacerbate the cost of living for elderly customers.

We and they moved here because of the lower costs of living in the Boise area. We would like to ~~now~~ think Ada County cares for elderly residents. Given that utilities are a government granted monopoly, Ada Co. should work to ensure citizens get the value they pay for, especially on fixed incomes.

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, March 28, 2023 7:01 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Melissa Christian
Submission Time: Mar 27 2023 5:33PM
Email: mjchristian@me.com
Telephone: 949-334-7187
Address: 4338 Sage Creek
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "An increase of 24% in the middle of the worst inflation in the last 60 years is unthinkable. First, we generate our own water & use it for daily use, for geo thermal heating and generating electricity. Veolia does nothing to provide us with water. Veolia does not maintain our geo thermal system, our irrigation systems, nor our dams. Second, Idaho is a low income state- even Ada County, and this rate increase will devastate all citizens. Third, Veolia is a company owned in France. Allowing a foreign company to control our water is bad enough, allowing an increase on the citizens of Idaho is untenable. Please vote against this increase. Thank you. "

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, March 28, 2023 9:00 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Khile Jr
Submission Time: Mar 28 2023 8:58AM
Email: klockkjr@gmail.com
Telephone: 208-991-4838
Address: 1710 S Curtis RD
Boise , ID 83705

Name of Utility Company: Veoila

Case ID: VEO-W-22-02

Comment: "I don't agree with this increase. We shouldn't be subject to rate hikes when we're already getting it everywhere else. Just another Big Company looking to scratch off the everyday citizens that actually make up this city, town, state. I'm a diabetic who already needs to pay for prescriptions. So I already spend more in my lifetime. \$7 bucks a month adds up. \$84 bucks a year, is 1 maybe 2 of those prescriptions. So I ask... Are you willing to take away 1 or 2 prescriptions a year from me? I'm just 1 person. There is many more like me out there. There's things to think about when it comes to everyday citizens. It's already a problem when utilities rise every 2 months, seemingly, now water?? I thought water was a basic human right... Corporate Greed. Maybe if there was a competing water company out there for us. But you could do or say anything almost but hey at least we get this forum right?? Where's the economic stimulus to help out your customer base? "

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From: Dry Well <drywellboise@gmail.com>
Sent: Tuesday, March 28, 2023 9:10 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Comment clarification

Hello,

I would just like to clarify a point from my testimony at last night's meeting. Veolia has maintained it is their policy that they do not ask their current subscribers to pay for "new construction." That policy denied families from having water when their wells went dry. Veolia always wanted the money upfront. That policy is inconsistent with their request now for a substantial increase in water rates of 24.1%.

The claim by Veolia that a 24.1% increase is absolutely necessary to cover their costs for the construction upgrades in their new acquisition, the Eagle Water Company, after the costs were already expended. In essence, Veolia is asking their subscribers throughout all of the Treasure Valley to foot the bill for their new acquisition.

For some families, whom I have just learned are coming up on their one year anniversary of having no water, Veolia's policy created quite a hardship. It is incredibly expensive to hook up to Veolia water, the only water choice when deepening a well is not an option.

Idaho does not need to become equivalent of Potterstown and I would hope the PUC understands the position such an rate increase will mean for the hard-working families of the Treasure Valley.

Thank you,

Suzanne Knorr

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, March 28, 2023 10:00 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Aaron Kenny
Submission Time: Mar 28 2023 9:47AM
Email: akenny457@gmail.com
Telephone: 541-410-3000
Address: 8646 W Galactic St
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Although Veolia, and Suez prior to the acquisition, have made significant system improvements and maintenance expenditures in the last few years, the proposed amount is excessive. I would urge the PUC to apply an increase to help cover the ongoing operational costs experience, but at a significantly lower rate that has been proposed by Veolia. Perhaps a moderate rate increase each year for the next 3-4 years should be considered. This would help reduce the financial impact on residents in the short term but also give Veolia some level of assurance regarding their revenue projections. "

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, March 28, 2023 11:00 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Virgil Bramlet
Submission Time: Mar 28 2023 10:57AM
Email: dalebramlet@gmx.com
Telephone: 208-488-1251
Address: 71 N Wooddale Ave
Eagle, ID 83616

Name of Utility Company: Veolia Water

Case ID: VEO-W-22-02

Comment: "A 24.1 percent rate increase to customers? Really? When was the last time anybody---and I do mean ANYBODY---received a 24.1 percent pay raise from their employer? If the commission approves this, there must be members on the decision board who have a personal financial stake in Veolia and its subsidiaries or have relatives who work for the company."

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Tuesday, March 28, 2023 1:01 PM

To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Notice: A comment was submitted to PUCWeb

The following comments were submitted via PUCWeb:

Name: Charles Lund

Submission Time: Mar 28 2023 12:27PM

Email: charlestlund@gmail.com

Telephone: 541-760-6549

Address: 3962 N. Elgin Way #A

Boise, ID 83713

Name of Utility Company: Ada County

Case ID: VEO-W-22-02

Comment: "My wife and I are retired and cannot afford further increases, including the increase of water rates. We oppose water rate increases as proposed."

Name: Adam Bendorf

Submission Time: Mar 28 2023 12:52PM

Email: iplaychopin@gmail.com

Telephone: 661-607-3255

Address: 10369 W Barnsdale Drive

Boise , ID 83704

Name of Utility Company: Veolia Water Idaho

Case ID: VEO-W-22-02

Comment: "I am formally voicing my opinion about the possible rate increase for the water utility. A 24% increase is absolutely preposterous, especially at a time when inflation is decimating the household income. When I purchased my home, it came with a swimming pool. Unbeknownst to me, there was a

small leak in one of the pipes. This requires me to continually run a small stream of water to keep the pool at the proper depth so that my pump does not burn out. The cost of repairing the pool is between \$10-\$15K. This is unfeasible because of my financial situation. But a water bill that goes up by 24% just makes my financial life that much more difficult. There is a tremendous amount of waste in our state government, and I suggest cutting out waste in other areas and applying the savings towards any supposed costs that the water company claims they have. Adam Bendorf "

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Tuesday, March 28, 2023 12:00 PM

To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Melissa Corn-Minjares

Submission Time: Mar 28 2023 11:29AM

Email: melcorn33@gmail.com

Telephone: 925-858-0749

Address: 3575 S. Ticonderoga Way
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "To whomever it may concern, I have recently read that Veolia is asking to raise water costs 24.1%. My first thought is for what? There have been no additional services provided, I know my home has not benefited from any work they are doing, how are they deciding that raising the cost of water by 24.1% for anything other than no competition and a monopoly on the market? For a time where Treasure Valley residents are facing housing crisis and holding on by threads saving every penny counts. My family has faced layoffs and we are living just shy of paycheck to paycheck as we hope my husband gets back into a full-time position. As of this moment he is working just shy of full-time at one job and part time at another, both not paying well but he is doing what he can to suffice. However, this makes our income vary due to the hours changing weekly. I went back into the service industry. I work a full-time office job and wait tables at night to make ends meet. We barely get to save any money as is and having something as "small" as the water bill skyrocketing will have a direct impact on us and our ability to be in our home. In summary, the community cannot afford to take this hit. I do not believe that is falls on us in the Treasure Valley to recoup the \$70 million a foreign company decided to sink into projects when they bought the company. Any reasonable project is fleshed out to have a plan for how to make it affordable to the company, that's not my fault a French company didn't do it properly. Veolia is banking on their monopoly of the market, and we cannot allow them to run wild creating their own precedents in rate raises and lack of improvement with their service. "

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, March 28, 2023 2:00 PM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Matt Rieker
Submission Time: Mar 28 2023 1:07PM
Email: r19matt@yahoo.com
Telephone: 717-572-8020
Address: 5174 N Edinburgh Way
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "The water rate increase is completely unjustified. The company argues that because it is replacing pipes to keep to regulations they need more money. In running a public utility general maintenance is not a reason to raise rates. This is a cost of doing business and horrible that they try to take advantage of the public after buying out the previous supplier. Greed to the extreme."

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